



## Terms and conditions

The general conditions apply to all services provided to the customer by Marie-France Perren and Karine Mettaz.

### **Payment Terms**

Payment of 30% of total amount is required upon confirmation of booking ((including a non-refundable application fee of Fs 50.-).The balance is due 7 days before the date of the event. If the payment terms are not respected by the customer, we reserve the right to cancel the activity.

### **Registration of participants:**

The number of attendees being limited for this type of activity, the inscriptions are definitive and cannot be canceled. In case of cancellation (excluding delays) or no-show at the event, the cost of the registration remains due. The customer will be offered the possibility to attend the event on an alternative date.

### **Cancellation, postponement of activity:**

We reserve the right to modify or cancel the activity for weather or safety reasons. In case of cancellation by the organizer, the customer will be entitled to full refund or will be offered to attend an alternative date.

### **In case of cancellation by the customer:**

Once the contract is signed : CHF 50.- fees. If the cancellation takes place between 7 and 5 days before the event: 50% of the activity is refunded (excluding administrative fees). If the cancellation takes place 48 hours or less before the date of the activity, the total amount of the service charge will be charged.

We keep all the equipment rental fees. It is recommended to take out a cancellation insurance to cover these types of expenses.

### **Responsibilities**

We decline any liability in case of accident, illness, theft or damage to the bike. All participants are required to hold a personal accident and liability insurance.

### **Participation conditions:**

- Any participant suffering from illness such as diabetes, cardiac conditions, epilepsy, etc. must inform the accompanying person (confidentiality guaranteed).
- Participants must hold personal accident and private liability insurance.
- Participants should know how to use a bicycle and be able to drive on roads open to public traffic
- The participants undertake to respect the rules of the road and the safety instructions transmitted by the accompanying person. Wearing of helmet is mandatory.
- The participants are responsible for their bicycle during the entire duration of the trip, bicycle must be padlocked at each stop (unless otherwise stated). In case of theft or damage caused by abuse, negligence or improper conduct, the cost will be borne by the participant.
- The participants attest that the bicycle and the accessories which is made available to them is in perfect state of circulation and undertake to restore it in the same state at the end of the activity (any failure on the bicycle must be reported to the person in charge of the activity at the beginning of the outing).



- The participants are required to stay with the group, the group leader will adapt to the pace of the slowest participant and the other participants are required to respect this speed.
- Participants undertake to be present at the safety instructions given before the start of the outing. In case of theft or damage caused by abuse, negligence or improper conduct, the cost will be borne by the participant.

If a participant is considered unable to perform the activity (due to lack of control of the bicycle, physical condition or behavior), he will not be allowed to participate or will have to leave the group during the activity. The amount of the service is due in full and will not be refunded. The decision is the responsibility of the person in charge of the activity.

**Applicable law and jurisdiction:**

The relationship between you and us is exclusively regulated by Swiss law. Jurisdiction is located in Lausanne, subject to a contrary mandatory provision. In case of differences of interpretation due to the wording in various languages, the French version is authentic.

Hereby, the customer and the participants confirm that they have read the general terms and conditions

Company / group: Signature: .....

Date of release: .....



Name / Surname: ..... Signature: .....

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